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New ways of working to improve Workplace Safety and Health in Singapore

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THE FUTURE OF WORK



Singapore WSH Vision & Mission







Ensuring Workplace Safety and Health @ Work

Occupational Safety And Health Division (MOM)





SOLUTIONING

Data Insights, WSH Assessment Tools, WSH technology solutions

Workplace Safety and Health Council



INDUSTRY PARTNER

Educate & Engage Stakeholders, Set Standards, Promote WSH

REGULATOR gislation, Policie

Legislation, Policies & Enforcement

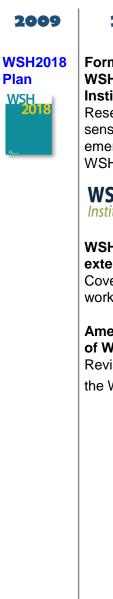






Key WSH Milestones

2008 2005 2006 Launch of Workplace Formation of **WSH** Health & **WSH Council** Plan Framework Safety Act - Tripartite - Reduce risk - Prescriptive to representation outcome-based - Building at source - Greater - Greater legal greater industry obligation on industry ownership over individuals ownership best practices & WSH - Higher - Higher penalties for penalties promotion poor safety management **WIC Act** Work Injury Compensation (WIC) Act replaces the Workmen Compensation Act **New Target** WSH2015 **Target** Refreshed Plan Set - 1.8 fatalities - 2.5 per 100,000 by fatalities per 2018 100,000 by - 2008 fatality 2015 rate: 2.8 - 2004 fatality rate: 4.9



2011 Formation of **WSH** Institute Research & sensing on emerging WSH risks WSH Institute **WSH Act** extended Covers all workplaces Amendment of WIC Act Revisions to the WIC Act TWSH in

workplace

2014 2016 WSH2018+ Launch of **PLAN Total WSH** Set out the plan Integrated to bring approach for Singapore back 2028 safety, health & on track to worker wellachieve 2018 being target **Attained** 1.8 per 1000 100.000 employees **Established** MHD Oversee safety. 2015 health & environmental of Launch of Major Hazard **Vision Zero** Installations Embrace a mindset that all injuries and illhealth at work can be prevented and zero harm is possible **Total WSH** Broaden the awareness of

2017 2018 **Target** Formation of Refreshed **WSH 2028** - 1.0 fatalities **Tripartite** per 100,000 by Strategy Committee **Attained** - 2017 fatality rate: 1.2 **Target** Refreshed - 1.0 fatalities per 100,000 by 2028 on sustained basis - 2018 fatality rate: 1.2

2019 2020 to present

Launch of WSH 2028



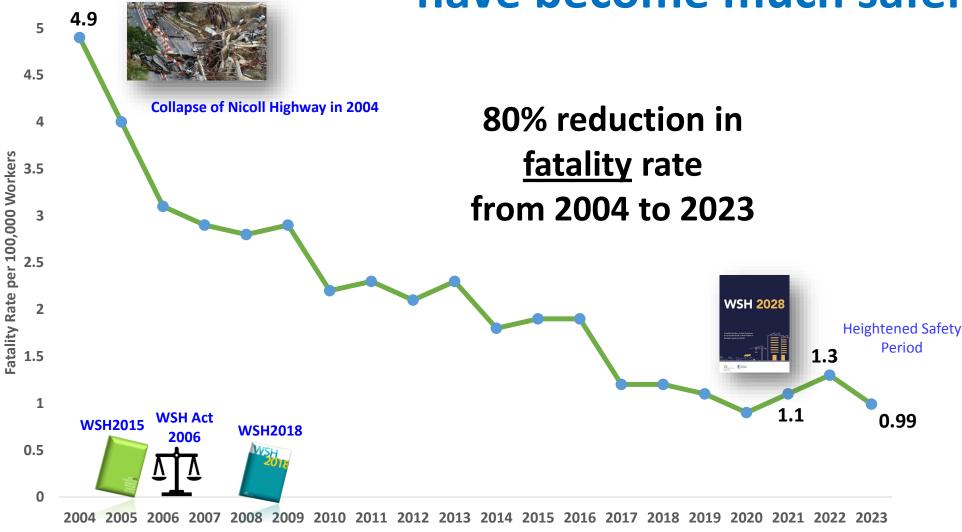
- 2020: Amendments to Work Injury Compensation Act
- 2021: Scope of WSH expanded to include Safe Management Measures for prevention of infectious diseases
- 2022: Heightened Safety Period to tackle spate in accidents. Formation of Multi-Agency Workplace Safety Taskforce (MAST)
- 2023: Exit from HSP and transited to SAFE (Safety, Accountability, Focus, Empowerment) measures.





Singapore's workplaces have become much safer

Our Aim:
Sustain fatal
injury rate
below 1.0 per
100,000
workers by
2028.





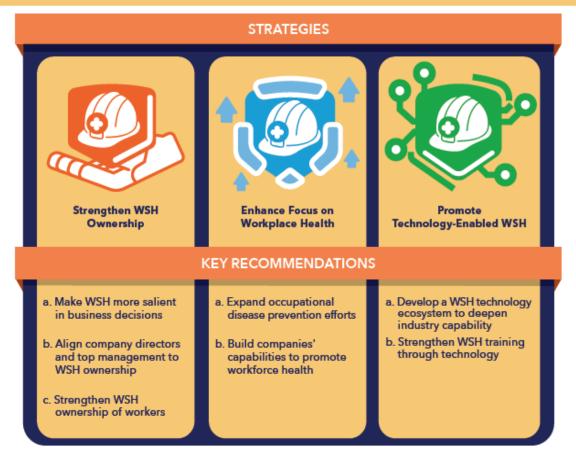




In 2019, WSH2028 was launched to guide our WSH strategies

VISION: A healthy workforce in safe workplaces;
A country renowned for best practices in workplace safety and health











Business Analytics: Identify Higher Risk Workplaces for Inspections

BA & BI

Safety Analytics for Manufacturing (SAMBA), a hitlist model deployed since 2018

Problem Statement

To Identify workplaces with relatively higher safety risks so as to prioritise workplace inspections in Manufacturing

Finite resources. Unable to inspect all Manufacturing workplaces annually



- To better allocate inspection resources to workplaces with higher probability of unsafe work practices
- Identification of unknown patterns or trends which might contribute to the risk of companies having incidents so that early intervention measures can be devised.



What was done

- Worked with business users who have the operational knowledge to gather and explore relevant data.
- Developing separate models for all 7 subsectors in Manufacturing, to account for the diverse nature of work and risk in this sector.







Predictive modelling to quantify the risk of each workplace

BA & BI

Model Input



Predictive BA Model



Model Output

- ➤ Based on the data inputs, the model determines the risk score (from 0.0 to 1.0) for each workplace. A higher value indicates a higher risk of serious WSH lapses.
- Companies with higher risk scores are assigned for inspections.



Metalworking, Precision

Food & Beverage

Chemical, Plastic,
Rubber

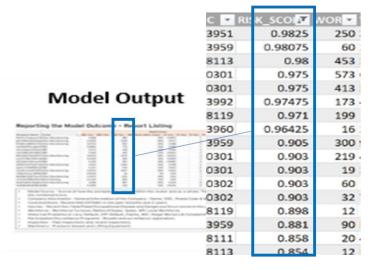
Non-Metallic (Concrete,
Glass)

Woodworking

Transport Equipment

Other Manufacturing

Data Driven Optimization for







Behavioural Insights:

Revamped Approach to Enforcement

BA & BI

Drive companies to self help avenues

6 MAY 2022

Dear Sir/Madam,

workplace accidents

issued for each WSH lanse

practices in the workplace

Pre-inspection letters and WSH guidelines are sent to companies to inform of possible upcoming inspections

Your company has a very high risk

of workplace accidents. MOM may

Based on our records, your company has a very high risk of

Your company's workplace safety and health

(WSH) risk levels in comparison to all other

workplaces in your industry

Serious injuries or even fatalities can occur if there are WSH lapses

at your workplace. WSH inspectors may inspect your workplace

soon to ensure your company complies with the WSH Act and its

If serious WSH lapses are found, a Stop Work Order (SWO) will

be issued to stop work activities until the lapses are corrected. In

addition, fines of up to \$5,000 or prosecution in court may be

We seek your continuous support to improve safety and health

inspect your workplace soon.

Give heads-up to company management prior to inspections

Letters grade companies based on WSH risk level performance bar so as to catch their management's attention and nudge them to take action

Pre-inspection Letter + WSH Guidelines

What you need to do

onduct risk assessment to identi

nazards in your workplace.

optential consequences, and

ou may also use it to educate you

f you require further assistance, please email Kmom_OSHD@mom.gov.sg>

You need to know

sued to companies in your indu

3 Easier and immediate follow-up actions by inspected companies

After inspections, debrief forms with suggested follow-up measures help companies understand what they have to do for immediate rectifications

Provide a post inspection "performance grade" form in addition to enforcement letter

Post-inspection forms remind that deterioration of WSH standards will lead to stronger enforcement outcomes and severe repercussions



Post-inspection form

WHAT YOUR INSPECTION OUTCOME MEANS

A CF is issued when your safety & health lapse is serious enough to require a strong deterrent. You need to correct it immediately, or your workers' lives may be severely

A re-inspection may be carried out to ensure rectification had been carried out. A higher

penalty will be imposed should further safety & health lapses observed at your workplace.

YOU ARE HERE.

they comply with all safety

Your business.

reputation, and

workers' lives will be

severely threatened

any of these outcomes

You have received one or more Composition Fines (CFs)

Notice of Non-Compliance (NNC)

There were one or more lapses found. These are

not critically threatening now, but if left un attended they might be a growing danger leading to a fine.

Your safety & health lapses are serious enough to

Your company has to stop all operations because any

Your company could be prosecuted if your worknises

poses grave danger to your workers, or the lapses

Increasing Penalty









Next Steps: Constant reviews and assessments for improvement

BA & BI



Constant close monitoring of the performance of the BA model and BI approach



Regular review and enhancements if required. Consult with stakeholders to gather feedback.



Apply lessons learnt to BA & BI in other sectors



Explore new innovative digital technologies and methods to transform our processes.











Suitably deployed WSH technology is one key enabler to further improve WSH

WSH Technology

Technology can improve WSH by











Remove workers from risky activities

Detect risky conditions

Deter risky behaviours

Improve situational awareness; reduce human error

Assess and alert on ill health that may increase risk of work accidents

e.g. drones for facade inspection

e.g. smart site inspection with 360 cams

e.g. video surveillance system with Al

e.g. vehicle proximity alert system

e.g. wearables for health monitoring

There is immense potential for industry to tap on effective market-ready WSH solutions to disrupt unsafe / labour-intensive processes and value create by changing how traditional risky work is carried out.









Examples of how technology can improve WSH

WSH Technology

Vehicular safety tech improves driver's situational awareness and monitors signs of fatigue or distraction





Forward collision warning

Driver status monitoring

Source of images: Netradyne, RiderDome

Video Surveillance System with AI can detect unsafe workplace conditions and worker behaviour







Smoke and fire

Worker under lifted load Source of images: Ailytics, Invigilo

Geofencing

Drones can replace humans in high risk work activities





Aerial drones for WAH activities

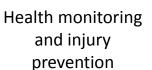
Drones for underwater inspections

Drones for confined space

Source of images: BeeX, Viscoy

Wearables to monitor and enhance WSH







Real time location tracing and communication





Exoskeletons for lifting assistance and support









But industry adoption of WSH technology is not straightforward

WSH Technology

- Businesses tend to focus on productivity improvement when adopting technology
- Businesses cite cost as a barrier, especially when the return on investment for WSH technology as risk control solutions can be difficult to measure





- Businesses see adoption of technology as a difficult process that involves a change in system and change management among users
- Lack of support from top management
 - Lack of awareness for suitable technology solutions as risk control measure





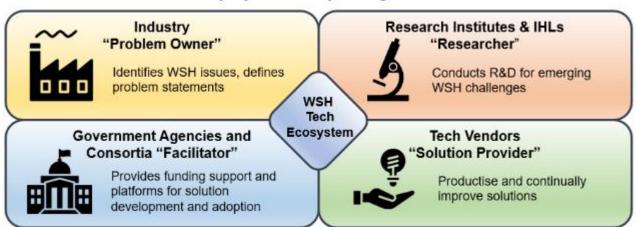




Partnering key stakeholders to grow WSH technology ecosystem

WSH Technology

Network of players championing different areas



Works with various stakeholders in the technology ecosystem to grow WSH tech in Singapore and through demand-side and supplyside strategies

1. Identify WSH issues and tech solutions

Through data analytics and industry feedback





2. Scale adoption of mature solutions

Using both regulatory levers and incentives

Vices succeitance or hemore latery a construction projects were h SSm and actio here, workplace safety



New 54th rechigrant for construction tions to address spike in the related warsplace arcidents



3. Ensure continual innovations

Through tech challenges and R&D













Calibrated approach to integrate WSH into the tech ecosystem

WSH Technology

- We work with our partners and sector leads to scale adoption by incorporating WSH technology as requirements (e.g., in tender specifications) as well as incentivising and encouraging adoption (e.g. through grants).
- We support pilot testing via sector leads' innovation platform
- We leverage on Research Institutes and Institutes of Higher Learning to conduct research & development



























Include WSH in Industry Digital Plans

WSH Technology





Digital Wearables for Workers' Health and Safety



e-Permit-to-work (e-PTW)



Integrated and **Smart Worksite** Monitoring and Inspection





Fleet Safety Management





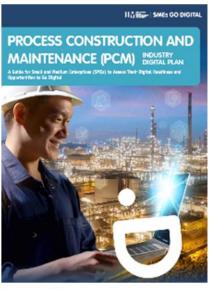
e-Permit-to-work (e-PTW)



Centralised Platform with **Data Analytics**



Autonomous Robots & Drones for Operations





Digital Wearables for Workers' Health



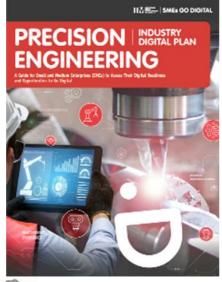
and Safety e-Permit-towork (e-PTW) **Field Management**



Integrated **Inspection System**



Semi-Automated **Robots**





Manufacturing Operations Management



Production Resource Planning



3D Visualisation and **Simulation**



Augmented/Visual Reality



Autonomous Robots











WSH Technology

Facilitate development via innovation platforms









2017

MOM launched WSH Tech Challenge to seek solutions for tech to improve vehicular safety.

2020

launched industry challenge on BEAMP/OIP platform to seek Slips, Trips and Falls (STF) prevention solutions for the Facilities Management (FM) sector.



Vulcan Al's wearable for STF



2021

WSHI partnered Association of Singapore Marine Industries (ASMI) in the PIER71 Smart Port Challenge to seek solutions for fall prevention and worker health monitoring in the Marine and Offshore sector.



Flexosense's smart insole for STF



Eupnoos's lung health screening app



2021, 2022

Temus's smart tags for STF



2022

WSHI partnered Singapore Contractors Association Ltd (SCAL) in the Open Innovation Platform (OIP) by IMDA to seek solutions to tackle Slips, Trips and Falls (STF), Fall from Heights (FFH) in the Construction sector.



Invigilo's VA for hook status



Tagvance's safety harness sensor









Partnering industry to develop and test-bed WSH tech solutions

WSH Technology

Industry associations

Eg. Specialists Trade Alliance of Singapore (STAS) – low cost project management, smart inspection and worksite surveillance solutions for SME members



Join us to know more about how WSH Technology can support your company's roofing works

Building Construction And Timber Industries Employees' Union (BATU) – Slips, Trips and Falls (STF) solutions for Facilities Management





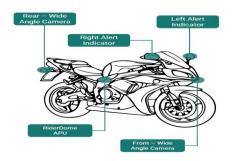
Association of Singapore
Marine Industries (ASMI) – fall
prevention and health
monitoring for marine and
offshore companies



Companies

Deliveroo – rider safety tech





Source of image: Rider Dome

Teambuild – ice slurry to mitigate heat stress



















THANK YOU

Email me at woon_cheng_peng@wshi.gov.sg if you have any questions